		DEPARTMENT	OVERALL RESULTS ASSESSMENT SERVICE/ PRODUCT RESULTS									
Science and Technology Information Institute	OUTPUTS											
			PERFORMANCE INDICATORS	FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	FY 2017 ACTUAL ACCOMPLISHMENT						
	MAJOR FINAL OUTPUTS											
ake the lead in information science and technology	Science and Technology Information Services	Php32.280	Number of clients served	943,471 clients	1,202,371 clients	1,555,262 clients	129					
			Percentage of clients who rate the service as satisfactory or better	100%	90%	100%	111					
			Percentage of inquiries where reference materials were provided within five (5) minutes	100%	90%	100%	111					
			Number of promotion services rendered	1,408 promotion services	1,079 promotion services	1,342 promotion services	124					
			Percentage of clients who rate the service as satisfactory or better	90%	90%	90%	100					
			Percentage of services rendered monthly	225%	90%	96%	107					
	STO and GASS											
	SUPPORT TO OPERATIONS		Posting of ISO 9001 Quality Management System Certificate or Approved ISO- aligned documentation and implementation	100%	100%	100%	100					
aining. It shall so establish and		Php29.638	Budget Utilization Rate									
maintain a science and	GENERAL ADMINISTRATIVE SUPPORT SERVICES		Obligations BUR Ratio of total obligations against all allotments.	96%	100%	98%	98%					
technology				Php60,400,000	10076	Php58,552,357						
databank and library, and				Php63,041,000		Php59,752,361						
disseminate			Disbursements BUR Ratio of total disbursement	069/	1000/		76%					
science and technology information.				96% Php58,201,000	100%	76%						
			to total obligations.	Php60,400,000		Php44,377,236 Php58,552,357						
			Public Financial Management reporting requirements of COA and DBM									
			Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100					
			Report on Ageing of Cash Advances	100%	100%	100%	100					
			COA Financial Reports	100%	100%	100%	100					
			Full Compliance with at least 30% of the prior years' COA Audit Recommendations		100%	100%	100					
			Submission of APP CSE		100%	100%	100					

Submission of APCPI

Source: Agency Form A/A-1; Assessment of DBM BMB-E

100%

100%

100%

100%



MANAGEMENT ACCOUNTABILITY REPORT CARD (MARC-2)

GOOD GOVERNANCE	SCIENCE AND TECHNOLOGY INFORMATION INSTITUTE								
CONDITIONS	2012	2013	2014	2015	2016	2017			
TRANSPARENCY SEAL	Substantial Compliance	Substantial Compliance	Compliant	Compliant	Compliant	Compliant			
-FOI Manual	N/A	N/A	N/A	N/A	N/A	Compliant			
-Guidelines on System of Rating and Ranking	N/A	N/A	N/A	N/A	Compliant	Compliant			
PhilGEPS POSTING	Compliant	Compliant	Compliant	Compliant	Compliant	Non-Compliant			
CITIZEN'S CHARTER	Compliant	Compliant	Compliant	Compliant	Compliant	Compliant			
CASH ADVANCE LIQUIDATION*	Compliant	Compliant	Compliant	Compliant	Compliant	Compliant			
SALN	N/A	Substantial Compliance	Compliant	Individual SALN submission validated by	Individual SALN submission validated by	Individual SALN submission validated b			

^{*}Part of GASS Indicators Since 2014