

Republic of the Philippines Department of Science and Technology SCIENCE AND TECHNOLOGY INFORMATION INSTITUTE

27 February 2019

AO 25 Inter-Agency Task Force

Development Academy of the Philippines San Miguel Ave, San Antonio, Pasig, Metro Manila

Attention to: Ms. Esther A. Cruz

AO 25 Secretariat

Dear Ms. Esther A. Cruz:

We are submitting herewith the Science and Technology Information Institute's (STII) Agency completed Modified Form A, Form 1.0 - Report on Ranking of Offices/Delivery Units and PBB Evaluation Matrix in accordance with Memorandum Circular No. 2018-1 dated 28 May 2018.

For your consideration please.

Very truly yours,

MARIDON O. SAHAGUN Asst. Secretary/OIC, DOST-STII

development academy of the philippines A025 Technical Secretariat and Resource Institution RECEIVED

Date: Ludivina Tebelin-Equiptono

2:05pm

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MODIFIED FORM A- DEPARTMENT/AGENCY PERFORMANCE REPORT

DEPARTMENT/AGENCY: DEPARTMENT OF SCIENCE AND TECHNOLOGY-SCIENCE AND TECHNOLOGY INFORMATION INSTITUTE

I. Streamlining and Process Improvement of the Agency's Critical Services

NAME OF SERVICES (1)	NUMBER OF STEPS (2)		TRANSACTION COSTS INCURRED BY THE TRANSACTING PUBLIC/CL FEES PAID (3) OTHE TRANSAC (3) FEES (E CLIENT HER ACTION	COST (5)		NUMBER OF SIGNATURES (6)		NUMBER OF REQUIRED DOCUMENTS (7)		TURNAROUND TIME (8)		CLIENT/ CITIZEN SATISFACTION RESULTS (9)	
	TARGET	ACCOM PLISH- MENT	TARGET	ACCOM PLISH- MENT	TARGET	ACCOM PLISH- MENT	TARGET	ACCOM PLISH- MENT	TARGET	ACCOMPLISH- MENT	TARGET	ACCOMPLISH- MENT	TARGET	ACCOMPLISH- MENT	TARGET	ACCOMPLISH- MENT
Frontline Service	s															
S&T Video Showing Services	0 % reduction of number of steps	7	N/A	N/A	N/A	N/A	N/A	N/A	Reduce to 3 signatures	2	2 Forms (Request for S&T Video Showing Services and Client Survey)	2 Forms (Request for S&T Video Services and Client Survey)	3 hours and 1 minute	Reduced to 2 hours and 31 minutes	90% Average Client Satisfaction	90%
Library Circulation Service	25% reduction of number of steps (8)	25% (6 steps)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	3	40% reduction turnaround time and complete the transaction within 15 mins.	62.96%	90% Average Client Satisfaction	91%
S&T Post	11	11	N/A	N/A	N/A	N/A	N/A	N/A	4	4	4	4	Reduce 50% turnaround time	Reduced by 28% from 108 days to 78 days	N/A	N/A

MODIFIED FORM A- DEPARTMENT/AGENCY PERFORMANCE REPORT

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I. Streamlining and Process Improvement of the Agency's Critical Services

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	TARGET	ACCOM PLISH- MENT	TARGET	ACCOM PLISH- MENT	TARGET	ACCOM PLISH- MENT	TARGET	ACCOM PLISH- MENT	TARGET	ACCOMPLISH- MENT	TARGET	ACCOMPLISH- MENT	TARGET	ACCOMPLISH- MENT	TARGET	ACCOMPLISH- MENT
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S&T Post	11	11	N/A	N/A	N/A	N/A	N/A	N/A	4	4	4	4	Reduce 50% turnaround time	Reduced by 28% from 108 days to 78 days	N/A	N/A

NAME OF SERVICES (1)	NUMBER OF STEPS (2)		INCURRE		TION COSTS ED BY THE E PUBLIC/CLIENT OTHER TRANSACTION FEES (4)		COST (5)		NUMBER OF SIGNATURES (6)		NUMBER OF REQUIRED DOCUMENTS (7)		TURNAROUND TIME (8)		CLIENT/ CITIZEN SATISFACTION RESULTS (9)	
	TARGET	ACCOM PLISH- MENT	TARGET	ACCOM PLISH- MENT	TARGET	ACCOM PLISH- MENT	TARGET	ACCOM PLISH- MENT	TARGET	ACCOMPLISH- MENT	TARGET	ACCOMPLISH- MENT	TARGET	ACCOMPLISH- MENT	TARGET	ACCOMPLISH- MENT
Non-Frontline Se	rvices															
Public Bidding for Procurement of Goods and Services	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reduce to 3 signatures	STII have reduced the signatories for abstract of qutotation from 5 signatories to 3 signatories	N/A	N/A	70% reduction of turnaroundtim e, and complete the transaction within 15 days	processing	90 % Citizen/Client Satisfaction Rating	90% rating of Very Satisfactory
Technical Support Service *	N/A	4	N/A	N/A	N/A	N/A	N/A	N/A	Reduce to 3 signatures	2	N/A	1 Form only	1 hour 32 mins.	1 hour 32 mins.	90 % Citizen/Client Satisfaction Rating	95% rating of Very Satisfactory

^{*}Process already streamlined

Prepared by:

RODOLFO P DE GUZMAN
Information Officer III/Planning Officer

Date:

Approved by:

MARIDON O. SAHAGUN
Asst. Secretary/OIC, DOST-STII

Date:

II. SUPPORT TO OPERATIONS (STO)

Posting of certification on TS Page Submission of ISO QMS certification

Date posted on TS Page: Date submitted to SPIB:

17 December 2018 17 December 2018

III. GENERAL ADMINISTRATION AND SUPPORT SERVICES (GASS)

A. Budget Utilization Rate (BUR)

BUR	FY 2017 Accomplishment	FY 2018 Accomplishment	Remarks		
Obligations BUR	99%	98%	_		
Disbursement BUR	76%	78%	Reason/Justification attached		

B. Sustained Compliance with Audit Findings

TOTAL NUMBER OF AUDIT RECOMMENDATIONS	NUMBER OF FULLY IMPLEMENTED RECOMMENDATIONS	NUMBER OF PARTIALLY IMPLEMENTED RECOMMENDATIONS	NUMBER OF RECOMMENDATIONS NOT IMPLEMENTED	PERCENTAGE (%) OF FULL IMPLEMENTATION	
24	11	13	0	46%	

C. Compliance with Quarterly Submission of Financial Reports

Quarterly BFARs

1st Quarter BFAR

Date posted in online URS:

05 April 2018

Remarks

Manually prepared FAR1 submitted 13 April 2018, late posting in online URS of FAR1 due to URS concern reported officially to DBM at online-reporting@dbm.gov.ph which was resolved in 24 May 2018 only.

2nd Quarter BFAR

Date posted in online URS:

06 July 2018

3rd Quarter BFAR

Date posted in online URS:

08 October 2018

4th Quarter BFAR Date posted in online URS: 04 January 2019 08 February 2018 COA Financial Reports Date submitted to COA: D. Compliance with Procurement Requirements Remarks FY 2018 APP-non CSE Date posted on TS Page: 05 December 2017 22 August 2018 Date posted on TS Page: Indicative FY 2019 APP-non CSE Online Submission Date submitted to DBM-PS: 22 August 2018 FY 2019 APP-CSE Date posted on TS Page: 22 August 2018 Date submitted to GPPB-TSC 16 July 2018 Results of FY 2017 APCPI System IV. GOOD GOVERNANCE CONDITIONS (GGC) A. Maintain/Update the Transparency Seal Date updated TS with all requirements: 31 December 2018 30 January 2019 B. Post/Update PhilGEPS Postings Date updated PhilGEPS postings: C. Maintain/Update the Citizen's or Service Charter or its equivalent Date submitted to AO 25 Secretariat: 01 June 2017 Submission of ARTA CoC If with deficiency/ies, submit ARTA CoC after validation Date submitted to CSC: 01 June 2017 V. Other cross-cutting requirements A. Establishment and Conduct of Agency Date posted on TS page: 01 October 2018 Review and Compliance Procedure of SALN B. Compliance with FOI Program 26 September 2018 People's FOI Manual Date emailed to PCOO:

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25 September 2018

26 September 2018

Date posted on TS page:

Date emailed to PCOO: Date posted on TS page:

Date emailed to PCOO:

Agency Information Inventory

2017 and 2018 FOI Summary Report

26 September 2018 Date emailed to PCOO: 2017 and 2018 FOI Registry Date posted on TS page: 25 September 2018 26 September 2018 Date emiled to PCOO: Screenshot of agency's home page Date posted on TS page: 01 October 2018 C. Agency's System of Ranking **Delivery Units** Approved by: Prepared by: MARIDON O. SAHAGUN RODOLFO P. DE GUZMAN Asst. Secretary/OIC, DOST-STIL Information Officer III/Planning Officer

Date:

Date posted on TS page:

25 September 2018

Date: