


QUARTERLY PHYSICAL REPORT OF OPERATION
As of 2017 September 30

Department: Department of Science and Technology (DOST)
 Appropriations: Current Year Appropriations
 Agency: Science and Technology Information Institute
 Operating Unit: N/A
 Organization Code (UACS): 190190000000
 Report Status: SUBMITTED


Particulars	UACS CODE	Physical Targets						Physical Accomplishments						Variance as of September 30 2017	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 7= (3+4+5+6)	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 12= (8+9+10+11)				
Part A															
I. Operations															
MFO 1: SCIENCE and TECHNOLOGY INFORMATION SERVICES	0000030100000000														
Quantity															
Number of clients served		297,700	303,150	303,885	297,636	1,202,371	300,540	431,476	349,846		1,081,862	177,127			
Quality															
Percentage of clients who rate the service as satisfactory or better		90%	90%	90%	90%	90%	100%	100%	100%			10%			
Timeliness															
Percentage of inquiries where reference materials were provided within five (5) minutes		90%	90%	90%	90%	90%	100%	100%	100%			10%			
Quantity															
Number of promotion services rendered		238	271	279	291	1,079	282	295	362		939	151			
Quality															
Percentage of clients who rate the service as satisfactory or better		90%	90%	90%	90%	90%	90%	90%	90%			0%			
Timeliness															
Percentage of services rendered monthly		90%	90%	90%	90%	90%	119%	80%	96%			6%			

Prepared By


Benedicto Magaña

Planning Services Head/Planning Officer
Date: 09/Oct/2017

In cooperation with:


Arlene Cepeda

FAD CHIEF
Date: 09/Oct/2017

Approved By


Richard Burgos

Agency Head/Department Secretary
Date: 09/Oct/2017



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REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF BUDGET AND MANAGEMENT
GENERAL SOLANO STREET, SAN MIGUEL, MANILA

Government Accountability Office
Office of the Director
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