


FY 2017 PHYSICAL PLAN

Department: Department of Science and Technology (DOST)
 Agency: Science and Technology Information Institute
 Operating Unit: N/A
 Organization Code (UACS): 190190000000

Particulars	UACS CODE	Current Year's Accomplishment			Physical Target (Budget Year)				Variance	Remarks	
		Actual Jan.1-Sept.30	Estimate Oct.1-Dec.30	Total 5=3+4	Total 6=7+8+9+10	1st Quarter	2nd Quarter	3rd Quarter			4th Quarter
1	2	3	4	5=3+4	6=7+8+9+10	7	8	9	10	11=6-5	12
Part A											
I. Operations											
MFO 1: SCIENCE and TECHNOLOGY INFORMATION SERVICES	000003010000000										
Quantity											
Number of clients served		774,970	71,952	846,922	1,202,371	300,592	300,592	300,592	300,595		
Quality											
Percentage of clients who rate the service as satisfactory or better		100%	90%	90%	90%	90%	90%	90%	90%		
Timeliness											
Percentage of inquiries where reference materials were provided within five (5) minutes		100%	90%	90%	90%	90%	90%	90%	90%		
Quantity											
Number of promotion services rendered		1,133	140	1,273	1,079	238	271	279	291		
Quality											
Percentage of clients who rate the service as satisfactory or better		90%	90%	90%	90%	90%	90%	90%	90%		
Timeliness											
Percentage of services rendered monthly		269%	90%	90%	90%	90%	90%	90%	90%		

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