

R. SCIENCE AND TECHNOLOGY INFORMATION INSTITUTE

STRATEGIC OBJECTIVES

SECTOR OUTCOME

1. Globally competitive and innovative production and knowledge services sectors achieved; and
2. Improved preparedness and adaptive capacities to changing natural systems

ORGANIZATIONAL OUTCOME

Public science and technology awareness increased

PERFORMANCE INFORMATION

KEY STRATEGIES

Public Science and Technology awareness increased

ORGANIZATIONAL OUTCOMES (Oos) / PERFORMANCE INDICATORS (PIs)

BASELINE

2017 TARGETS

Public science and technology awareness increased

Percentage increase in public S&T awareness survey

For 2014, an internal survey will be conducted as baseline data for 2015. For 2015, an outsourcing company will be hired to conduct the said survey and every 3-5 years thereafter.

>5% improvement in public S&T awareness

MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)

2017 Targets

MFO 1: SCIENCE and TECHNOLOGY INFORMATION SERVICES

Number of clients served	1,202,371
Percentage of clients who rate the service as satisfactory or better	90%
Percentage of inquiries where reference materials were provided within five (5) minutes	90%
Number of promotion services rendered	1,079
Percentage of clients who rate the service as satisfactory or better	90%
Percentage of services rendered monthly	90%