

FORM B

DEPARTMENT TARGETS ON KEY PROGRAMS AND PROJECTS TARGETS


Department: Department of Science and Technology
 Agency: Science and Technology Information Institute

Key Programs/Projects	Description of Program/Project Objectives	Total Program Budget	Program Budget for FY 2014*	Responsible Bureau/Office	Department FY 2013 Actual Accomplishment		Department FY 2014 Targets/ Milestones	Department FY 2014 Actual Accomplishment	Remarks
KRA 3: Rapid, Inclusive and Sustained Economic Growth									
1. Operation of S&T Center for Information Services			14,265	IRAD	Quantity	Number of clients served	649,862	287,808	
					Quality	Percentage of clients who rate the service as satisfactory or better	90%	90%	
					Timeliness	Percentage of inquiries where reference materials were provided within 5 minutes	95%	90%	
Promotion and Advocacy Program			16,066	CRPD	Quantity	Number of promotion services rendered	957	547	
					Quality	Percentage of clients who rate the service as satisfactory or better	90%	90%	
					Timeliness	Percentage of services rendered monthly	175%	90%	


*in thousand pesos

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