

FORM A
DEPARTMENT PERFORMANCE TARGETS
as of December 31, 2013

Department: **Department of Science and Technology**
Agency: **Science and Technology Information Institute**

MFOs and Performance Indicator	FY 2012 Actual Accomplishment	FY 2013 Targets	Responsible Bureaus/Offices	FY 2013 Actual Accomplishment	Remarks
A. Major Final Outputs (MFOs)/Operations					
MFO 1: Science and Technology Information Services					
2013 BUDGET*					
PI set 1: Science and Technology Information Reference Services					
Quantity	Number of clients served	286,000	IRAD	649,862	FY 2013 restructured MFO and PI sets
Quality	Percentage of clients who rate the service as satisfactory or better	90%		90%	
Timeliness	Percentage of inquiries where reference materials were provided within 5 minutes	90%		95%**	
PI set 2: Science and Technology Promotion Services					
Quantity	Number of promotion services rendered	546	CRPD	957	
Quality	Percentage of client satisfaction per evaluation	90%		90%	
Timeliness	Percentage of services rendered monthly	90%		175%	
B. General Administration and Support Services (GASS)/					
Locally funded Projects and Other Releases					
2013 BUDGET*					
PI 1: Budget Utilization Rate***		90%		94%	
PI 2: Financial statements and reports submitted to COA		100%		100%	
2013 BUDGET					
		47,209			

* in thousand pesos

**Based from the result of survey forms for the month of December 2013, 1% decrease due to rounding off to whole number

***Ratio of total disbursement to total obligations for MOOE and CO in 2013 (P15,076,491.41/16,066,167.37)

Prepared by:


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Date

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FORM A-1
 DETAILS OF BUREAU/OFFICE PERFORMANCE INDICATORS AND TARGETS
 As of December 31,2013

Department: Department of Science and Technology
 Agency: Science and Technology Information Institute

Major Final Output/Responsible Bureau	Performance Indicator 1	FY 2013 TARGET for Performance Indicator 1	FY 2013 ACCOMPLISHMENT for Performance Indicator 1	Performance Indicator 2	FY 2013 TARGET for Performance Indicator 2	FY 2013 ACCOMPLISHMENT for Performance Indicator 2	Remarks		
A. MFO/Operations									
MFO 1: Science and Technology Information Services CRPD/IRAD	PI Set 1: Science and Technology Information Reference Services			PI set 2: Science and Technology Promotion Services			FY 2013 re-structured MFO and PI sets		
	Quantity	Number of clients served	286,000	649,862	Quantity	Number of promotion services rendered		546	957
	Quality	Percentage of clients who rate the service as satisfactory or better	90%	90%	Quality	Percentage of client satisfaction per evaluation		90%	90%
	Timeliness	Percentage of inquiries where reference materials were provided within 5 minutes*	90%	95%	Timeliness	Percentage of services rendered monthly		90%	175%
B. Gen. Admin. And Support Services									
FAD	PI 1: Budget Utilization Rate*		90%	94%	PI 2: Financial statements and reports submitted to COA		100%	100%	

*Based from the result of survey forms for the month of December 2013, 1% decrease due to rounding off to whole number

**Ratio of total disbursement to total obligations for MOOE and CO in 2013 (P15,076,491.41/16,066,167.37)

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_____ Date